

# Disney's Magical Express



Your *Disney's Magical Express* reservation has been made; however, you may not receive your *Disney's Magical Express* booklet with luggage tags prior to departure for Orlando. Please be assured that you will still be able to utilize the service and receive the same seamless experience.

**Once you arrive at Orlando International Airport, you have two options:**

- 1) You can pick up your luggage at baggage claim and proceed directly to the Disney Welcome Center. You will be responsible for taking your luggage with you on the motor coach.
- 2) Or you may proceed directly to the Disney Welcome Center. You do not need to claim your luggage. Disney will gather all of your information and collect your luggage for you and then deliver it to your resort room.

**IMPORTANT: Please pack any valuables, medications or anything needed immediately upon arrival into Orlando in a carry-on bag.**

**Arrival at Orlando International Airport.** Upon arrival, please take the tram from your gate to the main Terminal and proceed to the Disney Welcome Center which is located on the **B Side on Level 1** and bypass baggage claim. If you arrive on the A Side, please proceed to the B Side before taking the elevator or escalator down to Level 1. You may follow the airport signs to Ground Transportation.

At the Disney Welcome Center, please present your airline baggage claim checks to the Disney representative to confirm the number of bags\* checked as well as your return flight information. You will then board a complimentary motor coach that will take you to your resort. Your motor coach may make up to 3 stops before arriving at your resort.

**Luggage delivery to the resort.** Your luggage will be claimed at the airport and delivered to your room. Your luggage may take up to 3 hours after you check-in to be delivered. You do not need to be in your room to receive your luggage. Please note if you take your luggage on the motor coach it will not automatically be delivered to your room.

**Returning home.** You will receive a Transportation Notice the day prior to check-out advising you of your motor coach pick-up time and other general information. Your motor coach pick-up time is based on your flight departure and will be approximately 3 hours prior to that time to allow for multiple stops by the motor coaches.

**Resort Airline Check-In Service.** Upon departure, you may take advantage of Disney's complimentary Resort Airline Check-In Service for participating airlines. You can check your luggage and receive your airline boarding pass at your Disney resort so there is no need to check-in at the airport. At this time, the service is available for guests flying domestically on these airlines: Alaska Airlines, American, Continental, Delta, JetBlue, Northwest, and United (including Ted).

\*Pet carriers not included. *Disney's Magical Express* cannot transport pets except for service animals.

