

You Are Here: [Home](#) > [Walt Disney World Resort](#) > [Frequently Asked Questions](#) > [General Questions](#)

General Questions

This section describes the Hurricane Policy for Walt Disney Travel Company Magic Your Way packages and most room-only reservations booked directly with Disney at the Walt Disney World® Resort, Disney's Vero Beach Resort and Disney's Hilton Head Island Resort.

What does it mean for my vacation plans if a hurricane warning is issued within 7 days of my arrival date?

If a hurricane warning is issued by the National Hurricane Center for the Orlando area—or for your place of residence—within 7 days of your scheduled arrival date, you may call in advance to reschedule or cancel your Walt Disney Travel Company Magic Your Way vacation package and most room only reservations (booked directly with Disney) without any cancellation or change fees imposed by Disney.

If you have products and services provided by third-party suppliers included in your vacation—such as airlines, hotels, car rental agencies or vacation insurance companies—you will continue to be responsible for any non-refundable payments, as well as cancellation or change fees assessed by those suppliers. The policy does not apply to certain special events or dining experiences.

This policy also applies to Disney's Vero Beach Resort or Disney's Hilton Head Island Resort in the event a hurricane warning is issued for those destinations.

Will I be responsible for any cancellation or change fees or other amounts if a hurricane warning is issued within 7 days of my arrival date?

If a hurricane warning is issued by the National Hurricane Center for the Orlando area—or for your place of residence—within 7 days of your scheduled arrival date, you may call in advance to reschedule or cancel your Walt Disney Travel Company Magic Your Way vacation package and most room only reservations (booked directly with Disney) without any cancellation or change fees imposed by Disney.

If you have products and services provided by third-party suppliers included in your vacation—such as airlines, hotels, car rental agencies or vacation insurance companies—you will continue to be responsible for any non-refundable payments, as well as cancellation or change fees assessed by those suppliers. The policy does not apply to certain special events or dining experiences.

This policy also applies to Disney's Vero Beach Resort or Disney's Hilton Head Island Resort in the event a hurricane warning is issued for those destinations.

If I reschedule my vacation to a different date because of a hurricane warning, will I be able to get my same accommodations?

If you are scheduled to arrive within 7 days of a hurricane warning, you may call us in advance to reschedule without a Disney imposed change fee. We cannot guarantee availability of similar accommodations for the new travel dates. All amounts you paid to Disney for rooms, theme park

tickets, dining plans and other Disney products and services will be applied toward your new reservation.

Any discounts or special offers applicable to your original confirmed vacation will not apply to the rescheduled vacation travel dates. You are responsible for applicable package pricing for the new vacation dates.

The policy does not apply to certain special events and dining experiences.

I received a special offer when I booked my vacation with the Walt Disney Travel Company. If a hurricane warning is issued within 7 days of my arrival date and I reschedule, will I get the same special offer?

Only if an identical special offer is available for your rescheduled vacation dates. All amounts you paid to the Walt Disney Travel Company for rooms, park tickets, dining plans and other Disney products and services will be applied toward your new reservation.

Any discounts or special offers applicable to your original confirmed vacation may not apply to the rescheduled vacation travel dates. You are responsible for applicable package pricing for the new vacation dates.

This policy does not apply to certain special events and dining experiences.

If a hurricane warning is issued within 7 days of my arrival date and I want to cancel or reschedule my vacation, what should I do with my airline tickets?

If you booked your air travel through the Walt Disney Travel Company and you want to reschedule, we will attempt to rebook your air travel. However, you will be responsible for any cancellation or change fees imposed by the airline. If you did not book your air travel through the Walt Disney Travel Company, you should contact your airline.

A hurricane warning has been issued within 7 days of my arrival date and I did not book my package through the Walt Disney Travel Company. Does the Walt Disney Travel Company cancellation policy apply to my package too?

You should contact your Travel Agent or tour operator directly for information relating to the cancellation and change policies that apply to your package.

If a hurricane warning is issued within 7 days of my arrival date and I have a sports or group package, does the Walt Disney Travel Company hurricane cancellation policy apply to my package?

No. The policy only applies to Walt Disney Travel Company Magic Your Way Packages. It does not apply to sports, youth, or other group or special event rooms or packages and does not apply to meetings and conventions.

[Site Help](#) | [Terms of Use](#) | [Privacy Policy](#) | [Your California Privacy Rights](#) | [Children's Online Privacy Policy](#)

© Disney. All Rights Reserved.